



Navajo Nation Veterinary Management

CURBSIDE SERVICE BY APPOINTMENT ONLY

In an effort to maintain YOUR HEALTH and that of our TEAM, we have NEW PROTOCOLS for CLIENT/PATIENT VISITS restricting Veterinary Clinic access to TEAM MEMBERS ONLY. Please take a moment to REVIEW our NEW PROTOCOLS. We THANK YOU FOR YOUR PATIENCE DURING THESE CHALLENGING TIMES.

1. CALL AHEAD TO MAKE AN APPOINTMENT

CHINLE: 928-674-2069

SHIPROCK: 505-368-1007

TSE BONITO: 505-371-5214

CLIENTS WITH NO APPOINTMENTS WILL BE DIRECTED TO CALL ABOVE NUMBERS TO SCHEDULE APPOINTMENTS.

2. CURBSIDE SERVICE

NO MASK, NO SERVICE

STAY IN VEHICLE UNTIL TEAM MEMBER DIRECTS YOU OTHERWISE

PLEASE BRING ESSENTIAL DOCUMENTS ie previous vaccine records, bill of sale, etc

DROP OFF PET OR ANIMAL UNLESS DIRECTED OTHERWISE

3. TEAM MEMBER WILL PHONE YOU FOR FURTHER UPDATES

ON MEDICATIONS, FURTHER TREATMENTS, FEES AND FOLLOW-UP INFORMATION

4. PICK UP OF PATIENT/ANIMAL AFTER SERVICES ARE PROVIDED

FOLLOW-UP VIA PHONE APPOINTMENTS OR SCHEDULED CURBSIDE SERVICES

NNVMP ALSO IS ADOPTING DIKOOS NSTAIGII-19 HOURS OF OPERATION

TSE BONITO: MON-TUESDAY 9 TO 3 PM WED CLOSED THURS-FRIDAY 9 TO 3 PM

CHINLE: MON-FRIDAY 9 TO 3 PM

SHIPROCK:

Veterinary Clinics can be closed due to FIELD SERVICES, EMERGENCIES AND FAMILY LEAVE. CLOSED SATURDAY AND SUNDAY AT ALL CLINICS

Navajo Nation Veterinary Management
HOURS OF OPERATION

Until July 5th 2020 Due to Executive Order No. 005-20

APPOINTMENTS ONLY at all Clinics!!

Tse Bonito, NM (505) 371-5214

Monday-Friday 9:00am-3:00pm

Wednesdays CLOSED

Chinle, AZ (928) 674-2069

Monday-Friday 9:00am-3:00pm

Shiprock, NM (505) 368-1007

Thursdays & Fridays 9:00am-3:00pm

Mobile Unit & Horse Management

Not Providing Service Until Further Notice

Note: Clinics maybe closed due to Field Services, Emergencies and Family Leave. Please Call Prior to Travel Arrangements.

Your Pets' Health is Essential Please Keep Your Appointment!



NAVAJO NATION VETERINARY MANAGEMENT

PROTOCOL FOR HERD HEALTH OR FIELD SERVICES

Navajo Nation is currently on Public Health Emergency Order No. 2020-04; Emergency Stay at Home (Shelter In Place). We all need to be cautious and only provide essential services, as long as there are enough staff and PPE available.

- Sanitize product and equipment before leaving clinic & before leaving site.
- PPE Required - Masks, eyewear and long sleeves during time of services.
- Social Distancing - Owners stay away from technician at least 8-10 feet, while operating squeeze chute or administering vaccinations, health checks and tagging. Please no more than 2 clients at the area of services.
- Sanitizing before entering back vehicle.
- Wipe down & sanitize vehicle- Interior/Exterior, before and after services.
- Clients should wear a mask at all times (NO MASK NO SERVICE).
- Pack a hand washing station for Veterinary staff (gallon h2o/hand soap)
- Any client(s) that show signs of sickness- We will reschedule services.

Due to the Dikos Nstaigii-19 (Covid-19), PPE are required for yours & our safety. No services will be provided, if the Protocols are not followed. This is for our safety and yourselves.

BE CAUTIOUS

- Washing your hands with warm water and soap often for at least 20 seconds
- Cover coughs and sneezes (with/out masks)
- Avoid touching your eyes, nose, and mouth
- Staying home if you are sick
- Avoiding contact with people with sicknesses/symptoms
- Cleaning/sanitizing common areas and "high-touch" surfaces
- Avoiding large gatherings and crowds



Navajo Nation Veterinary & Livestock Program

PO Box 1450 ♦ Window Rock ♦ Arizona ♦ 86515

FAQ's Frequently Asked Questions- COVID-19 people with Large and Small Animals

June 3, 2020

Below are some questions that we have received regarding Dikoos Ntsaigii-19 (COVID-19) which is caused by SARS-CoV2. The AVMA (American Veterinary Medical Association) has some more information available [at avma.org/coronavirus](http://avma.org/coronavirus).

Q: Can dogs pets (dogs and cats) get COVID-19 (SARS-CoV 2)?

A: Based on testing done in U.S. with IDEXX and other tests done across the globe, infectious disease experts and CDC, OIE, and WHO indicate that a SMALL number of pet dogs or cats have tested positive for SARS-CoV2 whose caregivers had COVID-19, but these animals are thought to be dead-end hosts which means infected cats and dogs are not known to spread SARS-CoV2 to people. Information is changing daily and we must be responsible pet owners.

Q: Can pets serve as fomites in the spread of COVID-19?

A: COVID-19 appears to be primarily transmitted by direct contact with an infected person's bodily secretions, such as saliva or mucus droplets in a sneeze or cough. COVID-19 can be transmitted by touching a contaminated surface or object (ie fomite) and then touching the mouth, nose or possibly eyes but this seems to be a secondary route. Smooth surfaces transmit viruses better than porous materials (eg money, pet fur) making it harder to contract through simple touch. Your pet's hair is porous and also fibrous and it is very unlikely you would get COVID-19 by petting or playing with your pet. However, because animals can spread other diseases to people and people can spread diseases to animals it is always ideal to wash your hands before and after interacting with your animals, ensure your pet is well groomed and clean feed and water bowls, beddings and toys.

Q: Can the Bovine (cattle) or dog Corona vaccine be used as cross protection for people?

A: No, the cattle and dog vaccines are intended for that species of animal. Vaccinating yourself or people is unsafe for other than what it is labeled for.



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Q: Do pets need any other vaccines for the COVID-19?

A: There is no vaccine for the COVID-19 in pets or animals and due to the very low incidence of SARS-CoV2 infection in pets there will most likely be no vaccine generated. But pets can get updated on Annual Vaccines and deworming medications are recommended for their area.

Q: Do other animals get the Coronavirus (CoV)?

A: Yes the Coronavirus (CoV) is a single stranded RNA virus. Among RNA viruses, Coronaviruses have the largest genome. Coronaviruses infect many different animal species including domestic and wild animals and humans.

Q: Was there a horse that tested positive for Coronavirus in Queen Creek, AZ?

A: Yes there was a positive Equine (horse) coronavirus (ECoV) case that tested positive in Queen Creek, Arizona in February 2020. This was an Equine Coronavirus, like many of the other Animal Coronaviruses is not zoonotic (transferred) to humans. This Equine has since recovered.

Q: Can livestock get COVID-19?

A: There is no known evidence that livestock (sheep, cattle, horses) can get SARS-CoV2. The Coronaviruses (CoV) have one of the largest genomes and infect many animal species domestic and wild animals including humans.

However, because animals can spread other diseases to people and people can spread diseases to animals it is always ideal to wash your hands before and after interacting with your animals, ensure your pet is well groomed and clean feed and water bowls, beddings and toys.

Out of an abundance of caution, and until more is known about the virus, those ill with COVID-19 should restrict contact with pets and other animals, just as you would restrict your contact with other people. Have another member of your household or business take care of feeding and otherwise caring for any animals, including pets. If you have a service animal or you must care for your animals, including pets, then wear a cloth face covering; don't share food, kiss, or hug them, and wash your hands before and after any contact with them.